

## DEAF & HARD OF HEARING INFO - CORONAVIRUS

- ▶ **Commonwealth of Massachusetts**  
<https://mass.gov/covid19>
- ▶ **Executive Office of Health & Human Services**  
<https://mass.gov/eohhs>  
 call: Dial 211
- ▶ **Massachusetts Commission for the Deaf and Hard of Hearing**  
<https://mass.gov/mcdhh>  
 email: MCDsafety@mass.gov



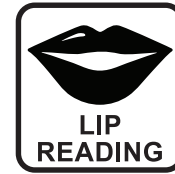
### PREVENTING ILLNESS



### GET MEDICAL HELP



## PREFERRED METHOD OF COMMUNICATION



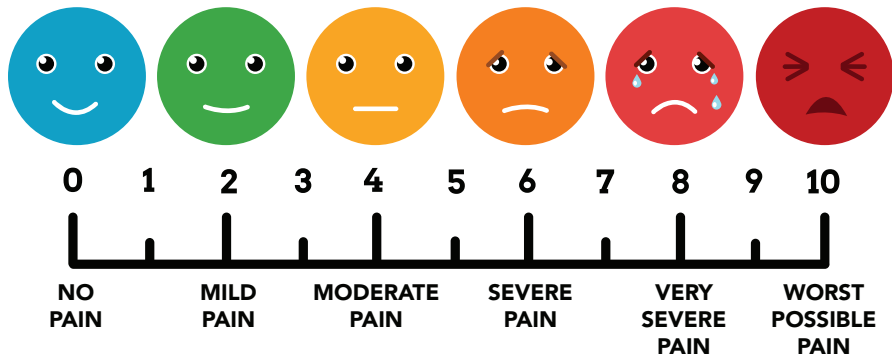
### QUICK COMMUNICATION



### TIPS FOR HEALTH PROVIDER

- ▶ Get the person's attention and make eye contact
- ▶ Repeat, rephrase, or write down your request
- ▶ Ask and/or indicate before touching the person
- ▶ Ask the person their preferred method of communication
- ▶ Minimize the number of people interacting with the patient
- ▶ Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.

## HOW DO YOU FEEL?



## HOW LONG HAVE YOU HAD SYMPTOMS?

▶ MINUTES

▶ HOURS

▶ DAYS

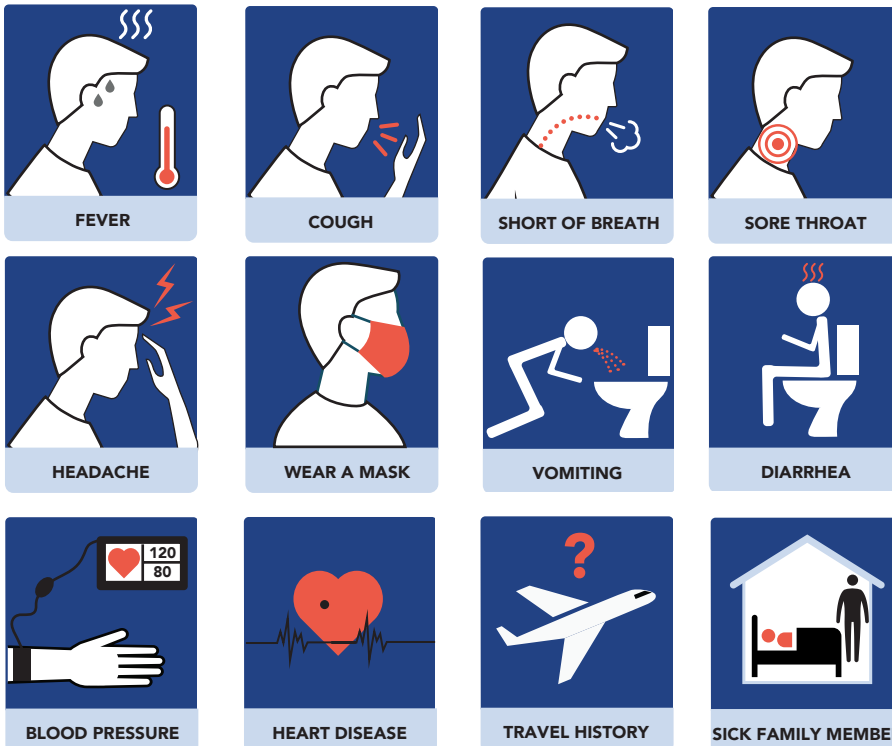
▶ WEEKS

▶ MONTHS

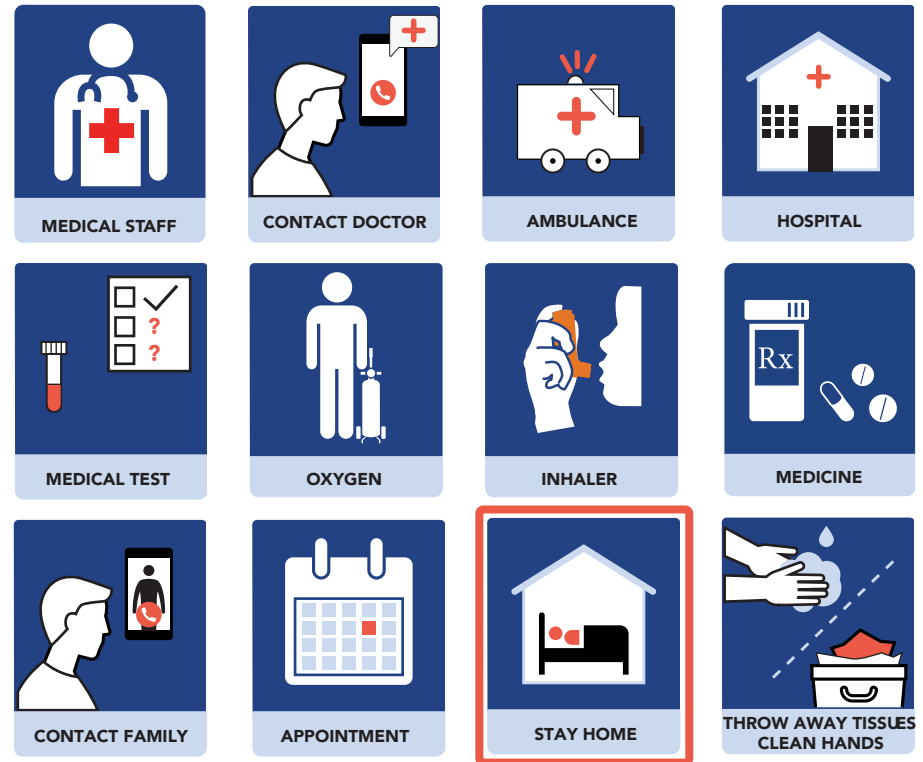
▶ YEARS



## SITUATION, HISTORY & SYMPTOMS



## TREATMENT & CARE



▶ DEVELOPED BY THE MASSACHUSETTS COMMISSION FOR THE DEAF AND HARD OF HEARING ▶ [HTTPS://MASS.GOV](https://mass.gov)